

PUBLIC ACCOUNTABILITY STATEMENT

Scotiabank

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About this Report

Scope of Reporting

This Public Accountability Statement includes information from November 1, 2020 to October 31, 2021, for the following affiliates of Scotiabank in Canada: Scotia Capital Inc., National Trust Company, Scotia Mortgage Corporation, Scotia General Insurance Company, ADS Canadian Bank, Montreal Trust Company of Canada, Scotia Life Insurance Company, The Bank of Nova Scotia Trust Company, Scotia Dealer Advantage Inc., Roynat Inc., MD Private Trust Company, and MD Life Insurance Company. These affiliates are finance entities or financial institution subsidiaries of Scotiabank operating in Canada that have less than \$1 billion in equity with the exception of Scotia Capital, which has equity in excess of \$1 billion. All currency is stated in Canadian dollars, unless otherwise noted and may be subject to currency exchange rate fluctuations.

About Scotiabank

Scotiabank is a leading bank in the Americas. Guided by our purpose -for every future- we help our customers, their families and their communities achieve success through a broad range of advice, products and services, including personal and commercial banking, wealth management and private banking, corporate and investment banking and capital markets. We have a winning team of over 89,500 employees and assets of approximately \$1.2 trillion (as at October 31, 2021). Scotiabank trades on the Toronto Stock Exchange (TSX: BNS) and New York Stock Exchange (NYSE: BNS). For more information, please visit **scotiabank.com** and follow us on Twitter @ScotiabankViews.

For more information about Scotiabank or to download a copy of the Bank's Annual Report or Environment, Social and Governance Report, visit **scotiabank.com**



Community Investment and Philanthropic Activity

At Scotiabank, we are guided by our purpose, for every future. We know that the long-term success of our Bank is fundamentally intertwined with the futures of those around us. For this reason, we aim to make a measurable and lasting impact in the communities in which we live and work. Through our business activities and community investment strategy, we strive to strengthen the resilience of our customers and the communities we serve. This approach guides our decision-making, including how we allocate donations. Scotiabank is committed to helping deliver real social impact to enrich communities around US.

In 2021, Scotiabank contributed \$77.1 million in donations, community sponsorships, employee volunteering and other types of community investment globally, of which \$59.7 million was directed to organizations and communities in Canada. In 2021, as in 2020, we targeted a portion of corporate donations to support communities during the COVID-19 pandemic. In addition, Scotiabank employees support their own communities through volunteering, donating 88,093 hours to local causes this year.

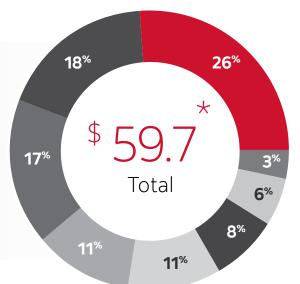
THROUGH SCOTIABANK'S COMMUNITY INVESTMENT **EFFORTS IN 2021:**

\$59.7 million

was directed to organizations and communities in Canada

,859

organizations were supported in communities across Canada

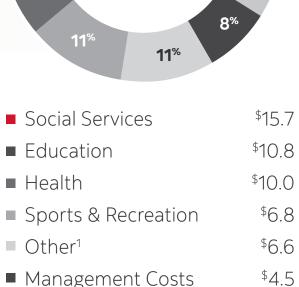




As an Imagine Canada Caring Company, Scotiabank gives 1% of pre-tax profits to the communities where our employees live and work in Canada.



Community investment represents all Scotiabank community investments enterprise-wide in Canada, including ScotiaRISE funding. Investment contribution by category for the 2021 fiscal year was independently verified by the London Benchmarking Group (LBG) Canada. LBG is recognized as the global standard for managing, measuring and reporting community investment. Program segmentation (i.e. value for ScotiaRISE Initiatives and Community Investment Initiatives) was not part of this audit.



Arts/Culture/Humanities \$3.4

Employee Volunteering \$1.9

Employee Community Programs

Scotiabank supports employee volunteering efforts through two formal global employee community programs – the Scotiabank Employee Volunteer Program and the Scotiabank Team Community Program. In 2021, Scotiabank donated \$950,491 through employee community programs.

SCOTIABANK EMPLOYEE **VOLUNTEER PROGRAM (SEVP)**

The SEVP is an employee engagement program that encourages individual employees or retirees who have actively volunteered for at least 50 hours in a 12-month period with a qualifying community-based organization to apply for a \$1,000 donation to that organization. In 2021, 183 employees participated in the SEVP, contributing 24,993 hours of active volunteering for organizations in their communities.

SCOTIABANK TEAM COMMUNITY PROGRAM (STCP)

The STCP is an employee engagement program that encourages employees to work together to raise funds in the community for a cause that is important to them. This program drives social impact by raising funds for a charity while encouraging employee engagement and relationship building within the communities where we live and work.

The Bank matches funds when two or more employees raise funds for a qualifying community organization. For teams with fewer than 30 employees, funds raised are matched up to \$3,000. Up to \$15,000 is matched for teams of 30 or more employees. In 2021, a total of 11,817 STCP volunteers supported their communities. Here are three examples:

- Scotiabank employees raised \$260,774 for the Princess Margaret Hospital University Health Network in Toronto through their participation in the Ride to Conquer Cancer.
- A team of Scotiabank employees raised \$65,000 for the B.C. Children's Hospital Foundation through the local sale of chocolate.
- A kettle drive across three branch locations was responsible for raising \$49,938 to contribute to The Salvation Army Kelowna Community Church.

¹Other category includes human and civil rights, environment, animal welfare and other community investments not easily classified into existing categories.

ABOUT THIS REPORT **COMMUNITY AND PHILANTHROPY**

SMALL BUSINESS

FINANCIAL SERVICES

EMPLOYEES IN CANADA AND TAXES

DEBT FINANCING

BRANCHES

Community Investment Strategy

In 2021, Scotiabank launched ScotiaRISE, an international community investment program and strategy to promote economic resilience and inclusion among disadvantaged groups.

PROMOTING ECONOMIC RESILIENCE THROUGH SCOTIARISE

Through ScotiaRISE, Scotiabank supports programs and partners with organizations across our footprint that provide the tools people need to improve their education and employment prospects, adapt to changing circumstances and increase the likelihood of financial success. By working together to remove barriers to advancement and increase access to opportunities, we can create a more inclusive and resilient world for everyone. And for every future.

Increasing High School Graduation and Post-Secondary Participation

Helping disadvantaged youth to increase their employment prospects, life opportunities and full participation in the economy

Helping Newcomers Feel at Home Faster

Fast-tracking the way to meaningful employment in order to support their contribution to the prosperity and social fabric of their communities

Removing Barriers to Career Advancement for Disadvantaged Groups

Helping to enable their full inclusion and financial success

In 2021, Scotiabank made \$21.9 million in community investments in Canada aligned with ScotiaRISE, exceeding our goal for the first year of our 10-year commitment.

To learn more please visit: **ScotiaRISE**

ScotiaRISE®

We have committed \$500 million in community investment by 2030 to help people RISE.



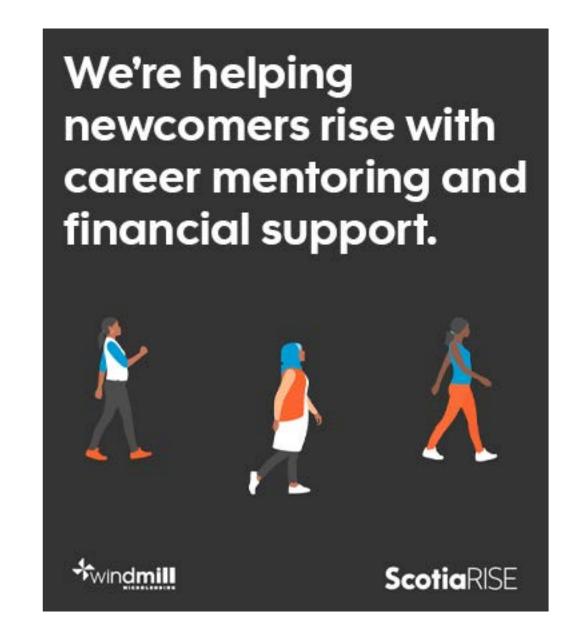
Below are examples of philanthropic initiatives Scotiabank supported.

SUPPORTING NEWCOMERS TO CANADA

In April 2021, we pledged \$2.5 million to Windmill **Microlending**, supporting the reaccreditation of professional women who are new to Canada. Windmill Microlending empowers skilled immigrants and refugees to achieve career success and economic prosperity. Through this investment, Windmill will serve an additional 3,000 newcomer women across Canada by 2025, increasing their income by as much as 300% upon completion of their career success plans. A Windmill loan will empower newcomer women to earn salaries comparable to those of Canadian-born women, offering them economic mobility, inclusion and stability.

In August 2021, Scotiabank pledged \$500,000 to support the Veterans Transition Network (VTN), the **Afghan Women's Organization Refugee and Immigrant** Services and the Afghan Resettlement Fund managed by True Patriot Love. VTN has been coordinating efforts to support the care and evacuation of thousands of Afghan interpreters and civilians awaiting safe transport to Canada. The Refugee and Immigrant Services works with refugees and immigrants who have experienced war or persecution to ensure they have a foundation for building a life in Canada.

The Afghan Resettlement Fund is distributed nationally to support the resettlement of Afghan interpreters, locally employed people and their families with legal costs, housing, language training, mental health support, employment training and education. Scotiabank further supports these families through our *StartRight*® Program which provides special newcomer banking advice and solutions to help set these families up for success upon arrival.



IMPROVING ACCESS TO EDUCATION AND CAREER ADVANCEMENT

Enabling access to employment opportunities bolsters economic resilience in the communities we serve.

In November 2021, we announced a \$400,000 investment in the **Dress for Success Professional Women's Group program** in Canada. Dress for Success empowers women to achieve economic independence through pre-employment and job-retention programs by providing a network of support, professional attire and professional development tools to help women thrive in work and life. To further support Dress for Success in Toronto and to engage our Global Banking and Markets employees across the Bank, Scotiabank sponsored the Bay Street Suit Challenge for the eighth consecutive year, with employees raising over \$30,000 to support the Toronto chapter.

In March 2021, we committed \$100,000 to **Groupe 3737's Fempreneures program** – an initiative that aims to encourage and develop women entrepreneurs in the fields of science and technology. Fempreneures offers women entrepreneurs personalized support, services and networking opportunities, and accepts 30 participants each year. Scotiabank will also support Groupe 3737's Youth Entrepreneurship program, which is focused on inspiring innovation and increasing awareness of entrepreneurship opportunities among highschool and post-secondary students.

INCREASING HIGH SCHOOL GRADUATION AND POST-SECONDARY PARTICIPATION RATES

Education directly contributes to financial security and to many key competencies of resilient individuals.

In October 2021, Scotiabank announced a \$750,000 multi-year commitment in **TakingITGlobal's Connected North program**. Scotiabank's investment supports the development of Connected North's digital platform to enable program growth and sustainability, helping community partners and educators to more easily access customized learning opportunities aligned to curriculum needs and student interests. Connected North enables First Nations, Métis and Inuit youth to access the support they need to thrive inside the classroom and inspire them to reach their full potential.



EMPOWERING DIVERSE COMMUNITIES

Through community partnerships and donations, we are working to build a stronger, more inclusive society by removing social barriers and improving access to opportunities.

Scotiabank's Program for Law Students (SPLS) funds students in six law schools across Canada who are interested in addressing systemic racism through a career in the legal profession. The scholarship mobilizes \$540,000 over five years, providing 18 students with a renewable scholarship, mentorship and career development opportunities. As part of SPLS, a \$60,000 commitment over three years was made to the University of Toronto Law School's Black Future Lawyers (BFL) program with the goal of increasing the number of Black students who attend law school. In 2021, 555 students across grades 10, 11 and 12 at four local Toronto high schools participated in **Law in Action Within Schools**. Additionally, new BFL chapters were established at York University, Western University and McMaster University, and 101 Black mentors were placed with 134 BFL students.

We are committed to broadening healthcare access for all Canadians and bridging the digital divide for vulnerable populations, helping to build a better and more equitable world. In March 2021, Scotiabank donated \$700.000 to Women's College Hospital Foundation supporting the Compassionate Fund for the Crossroads Refugee Clinic and the Women's Virtual Program to help drive equitable and accessible healthcare for Canadians.

The Crossroads Compassionate Fund serves newcomers to Canada by funding expenses that are not covered by governments or that are necessary to access additional services, such as childcare or transportation.

EMPOWERING DIVERSE COMMUNITIES IN SPORT

We support every goal – on and off the ice. Since 2008, Scotiabank has supported more than 1.6 million kids through its involvement with minor hockey teams in communities across Canada through the Scotiabank Community Hockey Sponsorship Program.

In October 2021, Scotiabank launched hockey for all, a new initiative focused on promoting diversity, equity and inclusion in the game of hockey. The platform – introduced on the first day of the National Hockey League's 2021-22 regular season – will contribute \$2 million towards programs that increase diversity among community and grassroots hockey organizations across Canada, concentrating on two distinct areas of focus: cultural and financial.



In December 2020, Kugaaruk, Nunavut was one of the communities selected to work with our long-standing partners, Project North and Canadian North. Together we brought new hockey equipment – skates, protective equipment, helmets, mouthguards, tape and laces – to three communities across Canada's north.



SUPPORTING OUR COMMUNITIES THROUGH THE COVID-19 PANDEMIC

Canada and the world have grappled with an unprecedented health crisis and economic shutdown related to the effects of the COVID-19 pandemic. Vaccines are a vital tool to better protect people's health and that of our communities.

In June 2021, Scotiabank and Maple Leaf Sports & Entertainment (MLSE) joined forces with the City of Toronto and Team Toronto vaccination partners to hold a one-day "Our Winning Shot" vaccination event at Scotiabank Arena. 26,771 Torontonians received their shot at the clinic, a number believed to be a world record for most one-day COVID-19 vaccinations given at a single clinic.

In December 2021, we hosted Toronto Kids Vaccine Day at Scotiabank Arena with the City of Toronto and various partners. We helped 1,536 kids aged five to 11 get their first COVID-19 vaccine in a bid to lower the risk of severe disease or hospitalization and help prevent transmission of the virus in households and schools.



Small Business Banking

SUPPORTING SMALL BUSINESS

Access to financing is key to the creation, growth and productivity of small and medium-sized enterprises (SMEs). According to Statistics Canada's Business Register as of December 2020, 97.9% of all businesses had fewer than 100 employees.

SMEs play a vital role in the Canadian economy, accounting for a significant share of business, employment and overall economic activity – and they were also some of the hardest hit by the effects related to the COVID-19 pandemic. We know that small business owners are still very much in need of additional support.

Scotiabank has been there with its customers every step of the way throughout the COVID-19 pandemic, implementing the most ambitious customer relief program in the Bank's history, including targeted support for our small business customers.

Scotiabank continued to support eligible Canadian small business customers affected by the effects of the COVID-19 pandemic through the Canada Emergency Business Account (CEBA), the Business Development Bank of Canada (BDC) Business Credit Availability Program (BCAP) and the BDC Highly Affected Sectors Credit Availability Program (HASCAP). Scotiabank also provides continued access to Small Business Advisors through customized financial advice.

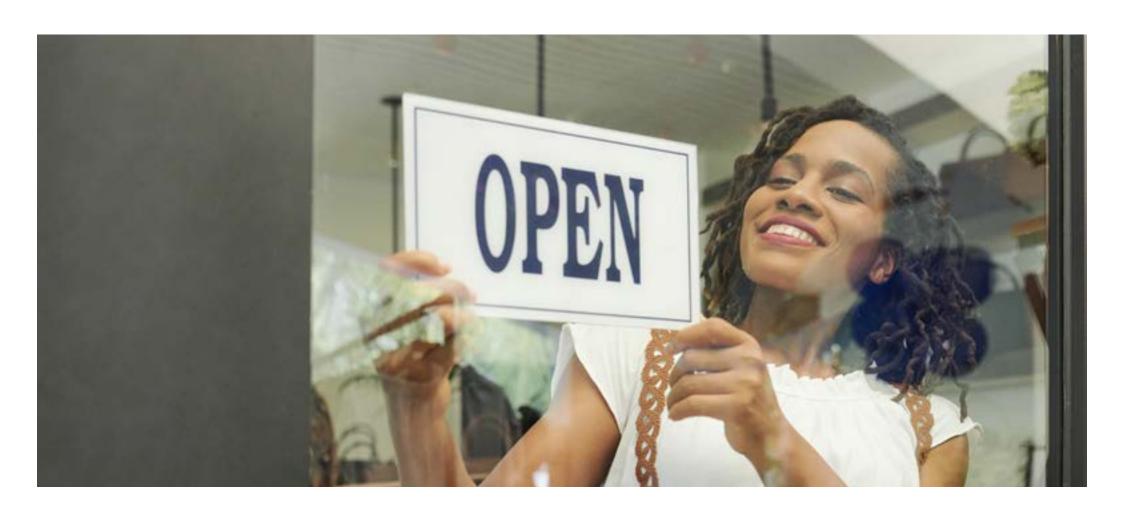
PARTNERSHIPS AND INITIATIVES

Scotiabank is proud to support the Veterans and Small Business Community Challenge, a pilot project facilitated by the Challenge Factory that is designed to accelerate and enrich small business recruitment, onboarding and hiring of Veterans in individual communities across Canada. The pilot brings together up to 40 Veterans and 40 business owners in the Belleville-Trenton, Ontario. area with a long-term goal of improving the income resiliency in both groups through knowledge and skills exchange and increased employment opportunities.

We have a longstanding partnership with the Canadian Federation of Independent Business, including ongoing sponsorship of its #SmallBusinessEveryDay initiative to help encourage consumers to support and shop local. We recently partnered with Intuit, the global technology platform that offers TurboTax, QuickBooks, Mint, Credit Karma and Mailchimp, to offer Canadian customers and small businesses the ability to share their banking information confidently and easily. Shared customers across Scotiabank and Intuit (including QuickBooks, Mint and TurboTax) will be given greater control over their financial data, time savings with an improved digital experience and enhanced data protection.



Scotiabank's vulnerability model, **Global Al Platform**, **C.MEE** and **SOFIA** are unique innovations in Al and big data in banking globally. The vulnerability initiative was recognized in 2021 with a Best Al Initiative award from The Digital Banker's Global Retail Banking Innovation Awards. Scotiabank also received the Most Innovative in Data award from The Banker's Global Innovation in Digital Banking Awards 2021.



Access to Financial Services

Scotiabank is committed to providing access to financial services and products, including a basic transactional account, at a minimal cost. Scotiabank enhances access to finance by removing social and physical barriers and by offering specialized programs for vulnerable customer segments.

Customer Segment	Basic Banking	Savings, Investment and Credit Products	Customer Segment	Basic Banking	Savings, Investment and Credit Products
All	The ScotiaCard® with Visa* Debit allows customers to pay with their debit card online	Bank the Rest® Savings Program (Canada) helps customers improve their savings habits while	No/Low-Fee	Scotiabank's Basic Banking Account is a low-cost bank account designed for customers who keep	Scotiabank offers no-fee/low-fee credit card options that provide special benefits for customers.
	and internationally wherever Visa is accepted. ScotiaCard® with Visa* Debit is a debit card,	making every day debit purchases. The Scotiabank Momentum ^{PLUS} Savings Account allows customers to save for multiple goals in one account with the choice to save for a 90, 180, 270 and/or 360-day Premium Period. A longer Premium Period earns a higher Premium Interest Rate, if no withdrawals are made.¹ There are no monthly fees or minimum balance requirements so customers can start earning interest from the first dollar saved.		their monthly transactions to a minimum.	Scotia Momentum® No-Fee Visa* and the Scotia
	not a credit card. Any purchases or transactions customers make with a <i>ScotiaCard®</i> with Visa* Debit are debited directly from their			Beneficiaries of a <i>Registered Disability Savings</i> Plan are eligible to have their Basic Banking Account monthly fee waived.	Momentum® Mastercard± cards offer accelerated cash back rewards on categories like gas, groceries, drug stores and recurring bills.
	chequing account.		Customers over 60 years of age, through our seniors discount program, enjoy the Basic Banking Account with no monthly fee.	Scotia Momentum® Visa* card is a low fee credit card at \$39 and offers customers accelerated cash back rewards on categories like gas, groceries, drug stores and recurring bills, with additional insurance benefits.	
		The Scotiabank Savings Accelerator Account offers customers a registered and non-registered option and a higher interest rate on their balance as it grows.		Scotiabank's Financial Access Program links survivors of human trafficking to financial services and provides survivors a free chequing account for 12 months, a savings account, as well as financial literacy instruction with a specially designated advisor.	Scotiabank Value® Visa* card is a low fee credit card at \$29, and provides a low annual interest rate.
		Scotiabank Canada offers a variety of credit products from No-Fee to Low-Rate to Rewards (Cashback, Points) to meet customer needs. Scotia SelectPay™ is a new payment solution for eligible Scotiabank Visa			Scotiabank® American Express®* card has no annual fee and allows customers to earn Scotia Rewards points to redeem towards travel, merchandise and other rewards.
		credit cards that provides customers with the option to convert purchases made on their credit card into fixed monthly installment payments with no interest rate on your plan and a low fee.			Scotiabank® GM [†] Visa* card allows customers to earn GM Earnings that can be used towards the purchase or lease down payment of any eligible new Chevrolet, Buick, GMC or Cadillac vehicle.
		The new Scene+ [™] is an evolved loyalty program with the foundation of SCENE® and Scotia Rewards®. Members can earn and redeem Scene+ points for travel, shopping and banking too.			SCENE ⁽⁾ Visa* card allows customers to earn SCENE ⁽⁾ reward points to redeem towards movies, entertainment and more.

¹ For each Premium Period, Premium Interest is calculated daily by applying the Premium Interest Rate to each deposit, including any accumulated Regular Interest, until the end of the Premium Period. Premium Interest is paid at the end of each Premium Period, so long as NO DEBIT TRANSACTION HAS OCCURRED within that Premium Period. When a debit transaction occurs, no Premium Interest is payable for that Premium Period and a new Premium Period of the same length will commence the same day. Refer to Current Rates on www.scotiabank.com for current *Momentum*^{PLUS} Savings Premium Rates, which are subject to change.

[®] Registered trademarks of The Bank of Nova Scotia

^{*} Trademark of Visa International Service Association and used under license

[±] Mastercard, Priceless Cities and Tap & Go are registered trademarks, and the circles design, Masterpass and Mastercard Global Services are trademarks of Mastercard International Incorporated and used under license by The Bank of Nova Scotia

^{*}American Express is a registered trademark of American Express. This credit card program is issued and administered by The Bank of Nova Scotia under license from American Express. ♦ Registered trademark of SCENE IP LP, used under license.

[†] Registered trademark of General Motors LLC. The Bank of Nova Scotia is an authorized user of General Motors LLC marks for the GM Card program. ™ Trademark of the Bank of Nova Scotia. ™ Trademark of the Bank of Nova Scotia

		NTHROPY SMALL BUSINESS	SERVICES	CANADA AND TAXES	FINANCING	BRANCHES
Customer Segment	Basic Banking	Savings, Investment and Credit Products	Customer Segment	Basic Banking		Savings, Investment and Credit Products
Women	Please refer to the profile of the Scotiabank Women		Indigenous	_	ncluding business banking, w	ur on-reserve branches, across Canada. These Centrovealth and retail services to Indigenous Peoples,
Seniors	Customers aged 60 and over automatically receive a discount off the applicable monthly account fee.	The Scotiabank® Gold American Express®* card allows cardholders to earn points at accelerated earn rates on certain spend categories. It also offers no foreign transaction fees (exchange rate still applies) and comprehensive travel insurance coverage for customers of all ages, including those 65 and older. Cardholders over 65 years of age also		In 2021, we continued to b two dozen workshops, lear	uild on Scotiabank's Indigen ning sessions and webinars cultures, histories, traditions	ious Cultural Competency program by conducting over designed to increase Scotiabank employees' and languages and complement the Bank's Indigeno
		receive a discounted annual fee. The Scotiabank Passport™ Visa Infinite* card offers travel benefits including no foreign transaction fees (exchange rate still applies) and access to airport lounges. It offers comprehensive travel insurances for customers of all ages, including those 65 and older.	Newcomers	<u> </u>	ers to Canada by offering unt opening, multilingual erstanding Canadian their settlement journey. It help newcomers establish a	Permanent residents and foreign workers (as well international students) can take advantage of the numerous benefits under the <i>StartRight</i> ® Programmerous benefits un
Youth	The Student Banking Advantage® Plan provides a no-fee banking account with unlimited debit transactions and unlimited <i>Interac</i> † e-Transfers for full-time students of a university, college or another recognized post-secondary school in Canada or the United States. Getting There <i>Savings Program for Youth</i> is a no-fee account with unlimited debit transactions for children under 19 years of age.	Scotiabank offers students an opportunity to build credit for the future using the SCENE ⁰ Visa* card, with no minimum income requirement. The no annual fee SCENE ⁰ Visa* card allows students to earn SCENE® rewards points to redeem towards movies, entertainment and more. The ScotiaLine® Personal Line of Credit for Students is a personal line of credit for students who are seeking to fund their post-secondary education and establish a credit record. Students can make interest-only payments while they are still in school and enjoy an interest-only grace period for 12 months following graduation.		support Afghan refugees v program, including 1-year f day banking account, unse limit up to \$1,000, a free sr	free banking for a day to ecured credit card with a mall safety deposit box rials with support from the ation Refugee and Canada during the continued the Remote for newcomers, allowing that and funds during the d. We also launched a udent video to help al in Canada, especially	our mortgage offering to simplify the program an enable better access for newcomers. The Scotiabank Student Guaranteed Investment Contract Program is available to students in India, China, Vietnam, the Philippines, Pakistan, Brazil, Peru and Colombia, enabling them to complete an online bank account application and wire up to \$50,000 before moving to Canada. This program helps secure a study permit and allows for a much smoother transition to Canada. A similar program (International Account Opening Program) is availal for newcomers from 17 countries to transfer up to \$50,000 before moving to Canada as well.

FINANCIAL

SMALL BUSINESS

BRANCHES

DEBT

EMPLOYEES IN

ABOUT

COMMUNITY AND

[†] Interac e-Transfer is a registered trademark of Interac Corp. and is used under license

Registered trademarks of The Bank of Nova Scotia

^{*} American Express is a registered trademark of American Express. This credit card program is issued and administered by The Bank of Nova Scotia under license from American Express.

Trademark of the Bank of Nova Scotia

[♦] Registered trademark of SCENE IP LP, used under license

BREAKING DOWN BARRIERS **FOR WOMEN**

The Scotiabank Women Initiative® (SWI) is a signature program launched in 2018 to break down barriers and empower customers who identify as women or nonbinary to succeed on their own terms. The Initiative helps to advance women's careers through women-centric, holistic advisory services and mentorship. It facilitates equal access to financing and ESG-focused services, resources, tools and workshops to elevate skills, financial confidence and technical expertise.

In 2021, SWI evolved to an enterprise-program, supporting clients across Canadian business banking, Global Banking and Markets and Global Wealth Management. This includes surpassing our capital commitment, deploying \$3.8 billion to womenowned and women-led businesses in Canada as of October 31, 2021. Additionally, 6,000 Canadian women entrepreneurs increased their business savviness by attending Un-Mentorship Boot Camps™, over 1,100 women clients attended wealth management sessions to support major life transitions – such as retirement and estate planning – and numerous women executive and emerging leaders attended webcasts, board governance programs and bespoke training sessions to support their leadership journeys. Aligned with the Initiative's ongoing, expanded mandate, a portion of the proceeds from Scotiabank's 2021 US\$1 billion Sustainability Bond will be used to advance women-owned and -led businesses.

For more information please visit

www.scotiabankwomeninitiative.com



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PHYSICAL ACCESS TO BANKING

Scotiabank is committed to ensuring that everyone has access to basic banking services. Since 2003, all new and renovated Scotiabank branches and facilities in Canada meet or exceed the Canadian Standards Association (CSA) accessibility guidelines. As of 2021, accessibility is above 97% in all public areas of existing Canadian branches and the Bank is working towards 100% accessibility. Internationally, Scotiabank aims to apply CSA standards in all new branches, as well as significant renovations. Scotiabank has nearly 3,600 automated banking machines (ABMs) in Canada, which are designed for easy accessibility:

- ABMs have a minimum standard height for the card reader, keypad, passbook printer, screen and transaction receipt slot to provide better access for customers in wheelchairs.
- ABMs in most branches have features such as grab bars to assist persons with mobility impairments, as well as contrasting colour and screen LED lights to help direct customers to the transaction they have chosen.
- ABMs are consistent with CSA Guidelines (B651.1) "Accessible design for automated banking machines", including audio navigation for customers with visual impairments.

Use our **Branch and ABM Locator** for location information across Canada.

Our mobile banking app is designed with inclusion at the heart. It was built to comply with accessibility guidelines from the World Wide Web Consortium – the internationally recognized standards organization for the internet. In addition to accessibility features like scalable fonts, rich colour contrast and screen reader integration, the app's Help Centre is written in plain, searchable language that makes everyday banking easy to understand.



For additional information on Scotiabank's accessibility services visit scotiabank.com/accessibility

SUPPORTING SENIORS

At Scotiabank, we recognize and appreciate the meaningful contributions that seniors make to our communities and we are committed to supporting them with their banking needs. We strive to enhance seniors' banking experiences and further strengthen these deep and tenured relationships.

We proudly uphold our commitments to the Canadian Bankers Association's Code of Conduct for the Delivery of Banking Services to Seniors and continue to provide support in response to the ongoing circumstances created by the COVID-19 pandemic. To enable the role of the Bank's Seniors Champion, we developed a model to raise awareness and encourage Scotiabank employees across the organization to consider seniors' needs in the design and delivery of banking solutions.

Additional steps taken in 2021 to support the principles set out in the Code include:

· Delivered a new training program for all customerfacing employees and representatives who interact directly with senior customers in Canada. This program provides knowledge and skills to support employees in situations when senior customers may require additional assistance with their banking needs and a recap of escalation procedures to help prevent financial harm.

- Refreshed the Seniors Resource Centre on our Bank Your Way portal and created new financial literacy content within the Advice+ Life stage "finance for seniors". The Bank Your Way platform was developed to help seniors and all of our customers, become more comfortable with banking without having to leave home.
- Updated our internal consolidated resource page on matters related to seniors banking needs.

Continued support for seniors' banking needs include:

- Customers aged 75 and over continue to receive priority access to our contact centre.
- Accessible or alternate document formats are available at the customer's request.
- Scotiabank has advanced security protocols, builtin fraud deterrents and investigative procedures in place to mitigate fraud-related financial harm to all customers, including seniors. We offer an online security guarantee which we will fully reimburse customers for any direct financial losses from unauthorized activity¹ in their account² through our online or mobile banking services, provided that the customer has met their security responsibilities. Our website also features a Security Centre, through which customers can access tips for avoiding fraud and instructions for those who suspect they have fallen victim to fraud.

• We know that our senior customers may be particularly impacted by the closure or consolidation of branch locations. Scotiabank is committed to considering market demographics and the needs of seniors when proceeding with branch closures and consolidations. Where appropriate, these steps include providing extra attention to identify circumstances where senior customers may require additional assistance with their banking activities and demonstrating alternative ways of banking.

² "Accounts" include all accounts that are accessible through online banking or your mobile banking app.



^{1 &}quot;Unauthorized activity" means a transaction that was carried out in your Scotiabank account through Scotia OnLine without your permission, authorization or knowledge and where it can be established that you are a victim of fraud, theft or coercion.

Number of Employees in Canada

The total number of employees in Canada as at October 31, 2021 was 37,894.1

HEADCOUNT BY PROVINCE AND TERRITORY

Province and Territory	Full-time	Part-time	Total
Alberta	1,784	561	2,345
British Columbia	1,799	586	2,385
Manitoba	307	105	412
New Brunswick	269	151	420
Newfoundland and Labrador	267	135	402
Northwest Territories	8	2	10
Nova Scotia	1,023	249	1,272
Ontario	25,931	2,158	28,089
Prince Edward Island	61	32	93
Québec	1,678	291	1,969
Saskatchewan	353	134	487
Yukon Territory	7	3	10
Total	33,487	4,407	37,894

Taxes Incurred

For additional information on the Bank's tax expenses in 2021, please refer to table 78 on page 132 in Scotiabank's 2021 Annual Report, available on **scotiabank.com**

Scotiabank incurs a number of taxes including direct taxes on income by Canadian federal and provincial governments and the governments of foreign jurisdictions in which the Bank operates; as well as several indirect taxes. In 2021, this totaled \$4.2 billion, representing 29.6% of the Bank's net income before income, capital and other taxes for the year. Total expenses to all levels of government in Canada are shown in the chart.

TAXES INCURRED IN CANADA

\$000s

	Income Taxes	Capital Taxes	Other Taxes ²
FEDERAL	1,122,834	-	389,736
PROVINCIAL			
Alberta	47,450	-	8,285
British Columbia	67,345	-	9,626
Manitoba	7,407	11,093	2,335
Newfoundland and Labrador	6,443	11,008	2,841
New Brunswick	6,494	5,001	1,796
Nova Scotia	14,962	9,608	4,366
Ontario	606,973	-	310,014
Prince Edward Island	1,273	1,045	199
Québec	51,537	-	33,982
Saskatchewan	8,750	11,573	856
Territories	574	-	29
Total Provinces	819,208	49,328	374,329
Total ³	1,942,042	49,328	764,065

² Includes payroll taxes, GST, HST, municipal taxes and deposit insurance premiums

¹ Excludes casual, students, interns, employees on leave, contingent workers and employees in Tangerine Investment Funds Limited, Tangerine Bank, MD Financial Management and Jarislowsky, Fraser Limited. For the number of employees at Tangerine in 2021, refer to page 3 of the Tangerine 2021 Public Accountability Statement.

³ The amounts included in the chart include the taxes incurred by Tangerine Bank in 2021. For the Tangerine tax amounts for 2021, refer to page 4 of the Tangerine Public Accountability Statement.

Debt Financing

Scotiabank is committed to meeting the needs of Canadian businesses, including small and medium-sized enterprises. The following tables indicate – by province, territory and for Canada as a whole – the amount of business credit authorized as at October 31, 2021 and the number of customers to whom it was authorized. In 2021, Scotiabank provided over \$240 billion in debt financing to businesses in Canada.

DEBT FINANCING STATEMENT (AS AT OCTOBER 31, 2021)

Authorization Levels		\$0 - \$24,999	\$25,0	00 - \$99,999	\$100,00	0 - \$249,999	\$250,00	0 - \$499,999
	Authorized (\$000s)	Number of Customers						
Alberta & NWT*	11,562	2,015	83,729	1,538	195,790	1,233	268,850	785
British Columbia & Yukon**	11,128	1,687	72,816	1,359	143,678	924	179,515	526
Manitoba	39,609	2,919	432,706	8,074	899,206	6,282	562,204	1,722
New Brunswick	3,132	431	20,533	387	29,653	196	25,850	77
Newfoundland and Labrador	2,963	396	18,328	353	28,191	189	22,670	70
Nova Scotia	4,957	643	34,076	630	63,561	423	93,122	269
Ontario	1,183,574	114,035	2,495,476	56,924	1,235,272	8,436	1,486,395	4,297
Prince Edward Island	964	122	7,279	140	14,330	91	16,132	47
Québec	6,848	1,098	50,782	943	83,393	532	120,233	355
Saskatchewan	3,890	487	37,504	687	77,227	497	100,022	285
Canada	1,268,627	123,833	3,253,229	71,035	2,770,301	18,803	2,874,993	8,433

Note: For reasons of client confidentiality, we have combined the following:

Authorization	
Levels	

\$500,000 - \$999,999

\$1,000,000 - \$4,999,999

	Authorized (\$000s)	Number of Customers	Authorized (\$000s)	Number of Customers
Alberta, Saskatchewan & NWT***	457,370	657	2,264,646	1,028
British Columbia & Yukon*	309,109	438	2,179,124	966
Manitoba	339,642	570	629,085	312
NB, PEI, NFLD, NS****	238,923	340	1,116,807	511
Ontario	1,779,859	2,585	9,851,035	4,385
Québec	172,651	251	1,366,154	567
Canada	3,297,554	4,841	17,406,851	7,769

Authorization Levels

Over \$5,000,000

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Canada	209.304.124	5.164	240,175,679	239.878
Québec	18,975,734	601	20,775,795	4,347
Ontario	113,452,922	2,734	131,484,533	193,396
NB, PEI, NFLD, NS****	10,286,520	278	12,027,991	5,593
Manitoba	4,091,029	120	6,993,481	19,999
British Columbia & Yukon*	23,761,039	693	26,656,409	6,593
Alberta, Saskatchewan & NWT***	38,736,880	738	42,237,470	9,950
	Authorized (\$000s)	Number of Customers	Authorized (\$000s)	Number of Customers

Note: For reasons of client confidentiality, we have combined the following:

^{*} Northwest Territories (NWT) with Alberta

^{**} Yukon Territory with British Columbia

^{***} Northwest Territories (NWT), Saskatchewan and Alberta

^{****} New Brunswick (NB), Newfoundland and Labrador (NFLD), Nova Scotia (NS) and Prince Edward Island (PEI)

Branch Openings, Closings and Relocations

Customers can access 954 branches and nearly 3,600 ABMs in Canada

Scotiabank's strong customer focus and commitment to improving sales and services includes providing access to 954 branches in Canada. With all branches that were closed, consolidated or relocated, we worked closely with our customers and the community to ensure a smooth transition and to continue to find ways to meet their needs.

In Atlantic Canada, Scotiabank is creating a new Halifax remote contact centre, its first virtual branch and is investing over \$3 million to revitalize and refresh branch locations.

Newly opened branch locations in Canada in 2021

ALBERTA

100 - 10220 103 Avenue NW, Edmonton*

BRITISH COLUMBIA

1408 Continental Street. Vancouver

129 Esplanade W, North Vancouver

102-3246 Connaught

Crescent,

North Vancouver

101-1680 128th Street, Surrey

1199 Lynn Valley Road, North Vancouver*

5812 Cambie Street, Vancouver*

ONTARIO

4-18289 Yonge Street E, Gwillimbury

1-2630 Simcoe Street N. Oshawa

3 Soudan Avenue, Toronto

225 Queens Quay E, Toronto

70 Carlton Street, Toronto

647 Dundas Street E, Toronto

7957 Mcleod Road, Building E, Unit #1, Niagara Falls

1919 Ironoak Way, Oakville

2575 Danforth Avenue, Toronto*

1100 The Queensway, Toronto*

QUÉBEC

5955 Boulevard du Quartier, Brossard

Branch locations closed due to relocation or consolidation in Canada in 2021

Closure due to relocation

ALBERTA

10050 Jasper Avenue NW, Edmonton

BRITISH COLUMBIA

1246 Lynn Valley Road, North Vancouver

169-650 West 41st Avenue, Vancouver

ONTARIO

2553 Danforth Avenue. Toronto

1037 The Queensway, Toronto

Closure due to consolidation

ALBERTA

8509 Wagner Road NW, Edmonton

BRITISH COLUMBIA

1940 Kane Road Unit 108,

Kelowna

7433 Prospect Street, Pemberton

MANITOBA

664 Elizabeth Road,

Winnipeg

318 1st Street N. Winnipegosis

ONTARIO

435 Stone Road W Unit L1A, Guelph

1 Victoria Street. Kitchener

327 Ontario Street. St. Catharines

1002 Pape Avenue, Toronto

211 Montreal Road, Ottawa

1059 Main Street,

Dorset

*New branch as a result of relocation

ABMs installed* in Canada in 2021

ALBERTA

Mac's 22011 1202 17th Ave SW. Calgary

7-Eleven #37791 7908 Bowness Rd NW, Calgary

Bridlewood #3 Unit 600 2335 162nd Ave SW. Calgary

7-Eleven #41107 11 River Heights Dr, Cochrane

Edmonton FC[†] 100-10220 103 Ave NW. Edmonton

10060 Jasper Ave, Edmonton

7-Eleven #38536 3504 Ewing Trail,

Edmonton

Mac's 22641 4302 50 St #100,

Leduc

Mac's 22194 102 6 Ave SE, Medicine Hat

7-Eleven #41548 2180 15 Ave SE, Medicine Hat

Mac's 22616 9821100 St, Morinville

Mac's 22564 2127 50 Ave #101, Red Deer

7-Eleven #41325

1 Iron Gate Dr Unit 140, Sylvan Lake

BRITISH COLUMBIA

Mac's 22669 9607 100 Ave. Fort St. John Mac's 11206

45970 1st Ave. Chilliwack

7-Eleven #38717 715 Old Hope Princeton Way,

Hope Mac's 11219 2087 Vernon Ave,

Lumby

Lytton MB #1 1345 Hwy 1, Lytton Lynn Valley[†]

1199 Lynn Valley Rd

North Vancouver

Edgemont Village[†] 3246 Connaught Crescent Unit 102,

Pemberton Valley Lodge 1490 Sea-To-Sky Hwy,

Pemberton

North Vancouver

Ocean Park[†] 1680 128th St Unit 101, Surrey

Lower Lonsdale[†] 129 Esplanade W, Vancouver

Vancouver House[†] 1408 Continental St.

Vancouver 48th Ave and Fraser St 6498 Fraser St, Vancouver

Mac's 11222 4370 Lorimer Rd, Whistler

MANITOBA

7-Eleven #38830 1485 Inkster Blvd, Winnipeg Mac's 33364 529 London St, Winnipeg

NEW BRUNSWICK

Circle K 2013 1169 Regent St, Fredericton

NEWFOUNDLAND AND LABRADOR

Circle K 2092 5 Mill Rd, Corner Brook

ONTARIO

Mac's 1381

Brampton

345 Talbot St W, Aylmer Cottrelle and McVean #4 1985 Cottrelle Blvd,

East Gwillimbury[†] 18289 Yonge St Unit #4, East Gwillimbury

Queensway and Islington[†] 1100 The Queensway, Etobicoke

Mac's 52675 110 Silvercreek Pkwy N, Guelph

Mac's 6031 196 Ontario St, Kingston

Mac's 1747 5460 Ferry St,

Niagara Falls

Mcleod Square[†] 7957 Mcleod Rd, Bld E Unit E1,

Niagara Falls Mac's 00042

621 Cassells St, North Bay

Oakwoods Centre[†] 1919 Ironoak Way, Oakville

Windfields Branch[†] 2630 Simcoe St N Unit 1.

Oshawa Quickie Guimour 326-332 Bank St,

Ottawa Mac's 935 333 Rideau St, Ottawa

Mac's 52260 450 Bank St, Ottawa

Mac's 64091 287 Talbot St, St. Thomas

Mac's 68024 1 Hobin St, Stittsville

Mac's 368 370 Second Ave N,

Sudbury Mac's 01730

365 Algonquin Blvd E, Timmins

Yonge and St. Clair[†]

1 St. Clair Ave E. Toronto Queens Quay[†]

225 Queens Quay E, Toronto

Danforth and Main[†] 2575 Danforth Ave, Toronto

Yonge and Soudan[†] 3 Soudan Ave. Toronto

Yorkdale N #1 3401 Dufferin St, Toronto Regent Park[†]

647 Dundas St E Unit 1, Toronto

Danforth and Pape 3 649 Danforth Ave.

Toronto

Carlton and Church[†] 70 Carlton St, Toronto

SASKATCHEWAN

7-Eleven #38834 4220 East Buckingham Dr, Regina

QUÉBEC

Couche-Tard 1190 22 Place Du Commerce, Île Des Sœurs

Couche-Tard 505 1241 Autoroute Duplessis, Ancienne-Lorette

Couche-Tard 1150 6270 boul Louis-Hippolyte Lafontaine, Anjou

Couche-Tard 386 7151 Rue Jarry E, Anjou

Couche-Tard 385 7700 Rue Roi-René, Anjou

Couche-Tard 1074 99 Av Elm. Beaconsfield

Couche-Tard 5059 985 Rue Bernard-Pilon (Ancien Ct#447), Beloeil

Couche-Tard 656 1030 Av Gilles Villeneuve, Berthierville

Couche-Tard 179 398 Boul Du Curé-Labelle, Blainville

Couche-Tard 150 603 Boul Du Curé-Labelle, Blainville

Couche-Tard 1999 1000 Boul De La Grande-Allée (Ct #159),

Couche-Tard 927 102 Rue Port Royal, Bonaventure

Boisbriand

Couche-Tard Esso 1199 1221 Rue Nobel, Boucherville

Couche-Tard 981 1555 Boul Montarville, Boucherville

^{*}The above information only captures net installations, thus, if an ABM was installed and de-commissioned or vice-versa at the same address during the fiscal year, that information is not included in the above reporting. †Multiple ABMs decommissioned in the same location.

ABOUT COMMUNITY AND SMALL BUSINESS FINANCIAL EMPLOYEES IN DEBT BRANCHES THIS REPORT PHILANTHROPY SERVICES CANADA AND TAXES TAXES

ABMs installed* in Canada in 2021 cont...

Couche-Tard 735 Couche-Tard 479 Couche-Tard 464 Couche-Tard 949 Petro-Canada 1023 Couche-Tard 263 Couche-Tard 5009 Couche-Tard 593 300 Rue Brignon, 1640 Av Dollard, 991 Rue Sherbrooke, 3250 Boul Rome (P-S #5072), 227 Boul Maple, 24 Route 138, 309 Boul Cartier O 2201 Route Des Rivières, Forestville Granby Lasalle (Ancien Ct#105), Lévis Brossard Châteauguay Magog Laval Couche-Tard 466 Couche-Tard 1321 Couche-Tard 707 Couche-Tard 276 Couche-Tard Esso 1197 Couche-Tard 925 Solar Uniquartier #1 511 Boul Perron. 5955 Boul Du Quartier. 825 Rue Maisonneuve. 9301 Boul Lasalle. 227 Boul Saint-Jean Baptiste, 1051 Boul Laurain. Couche-Tard 133 1515 Boul Taschereau. 3150 Boul Cartier O. Longueuil Maria Brossard Châteauguay Gatineau Granby Lasalle Laval Couche-Tard 1196 Couche-Tard 902 Couche-Tard 602 Couche-Tard 625 Couche-Tard 136 Couche-Tard 448 Couche-Tard 1085 245 Rue De Cannes. 1720 Jacques-Cartier E, 161 Autoroute 40 E Local 9, 6598 Boul Taschereau, 2082 Rue Roussel, 725 Boul Des Hautes-Plaines, 1300 Boul De La Concorde O, Couche-Tard 1073 Chicoutimi Gatineau Hull Laval Maskinongé Brossard 4600 Autoroute 440 O. Longueuil Laval Couche-Tard 616 Couche-Tard 291 Couche-Tard 101 Couche-Tard 408 Couche-Tard 1047 Couche-Tard 1180 Couche-Tard 1388 585 Rue Bégin, 265 Boul Saint-Raymond, 551 Boul Jacques-Bizard, Couche-Tard 131 1035 Route 243, Local 190, 7305 Boul Grande-Allée. 1845 Boul Saint-Elzéar O. 1756 Boul Marie-Victorin. L'Île-Bizard Longueuil Brossard Chicoutimi Gatineau Laval 4655 Boul Des Laurentides, Melbourne Laval Couche-Tard Irving 709 Couche-Tard 1194 Couche-Tard Ultramar 62 Couche-Tard Petro-Canada Couche-Tard 107 Couche-Tard 492 Couche-Tard 1089 427 Rue De La Rivière, 676 Boul Saint-Jean-Baptiste, 7500 Boul Taschereau, 348 Boul Lorrain. 50 Boul Don-Quichotte. 2050 Boul René-Laennec, Couche-Tard 142 1804 Boul Marie-Victorin. Cowansville L'Île-Perrot Brossard Gatineau Laval 5795 Boul Des Laurentides, Mercier Longueuil Laval Couche-Tard Ultramar 62 Couche-Tard 201 Couche-Tard 132 Couche-Tard 1115 Couche-Tard Esso 1042 Couche-Tard 177 Couche-Tard 417 2900 Rue De Lyon, 175 Av Lepine, 2001 Chemin D'oka. 630 Boul Labrosse. 19795 Ch Sainte-Marie, 2100 Boul Curé-Labelle. Couche-Tard 103 9225 Boul De Saint-Canut. Buckingham Longueuil Deux-Montagnes Gatineau Kirkland 620 Boul De La Concorde O, Mirabel Laval Laval Couche-Tard 457 Couche-Tard 161 Couche-Tard 600 Couche-Tard Esso 160 Couche-Tard 106 Couche-Tard Esso 1181 Couche-Tard 1168 87 Boul Marie-Victorin 200 Boul De L'ange Gardien, 225 Boul Curé-Labelle. 2495 Ch Rockland, 2700 Boul Des Promenades, 730 Boul Du Mont Royal, Couche-Tard 186 2955 Ch Chambly, Local 6, Deux-Montagnes 8050 Av Marcel-Villeneuve, Longueuil Mont-Royal Gatineau L'assomption Laval Laval Candiac Couche-Tard Esso 1191 Provi-Soir 493 Couche-Tard 1188 Couche-Tard Esso 601 Couche-Tard 503 Couche-Tard 134 1015 Boul Du Lac, 328 Boul Laurier. Couche-Tard 1189 395 Av Dorval, 882 Boul Saint-René O, 260 Boul De La Concorde E, Couche-Tard 109 310 Boul Roland-Therrien, 875 Boul De Perigny, Dorval Lac-Beauport Laval 855 Boul Vanier, Mont-Saint-Hilaire Gatineau Longueuil Chambly Laval Couche-Tard 612 Couche-Tard 208 Couche-Tard 143 Couche-Tard 1021 Couche-Tard 221 Couche-Tard 418 733 Boul Sir Wilfrid-Laurier, 2555 Rue Provost. Couche-Tard 452 1 475 Av Dumont, 9 Rue Daniel Johnson, 275 Boul Samson (P.S. #5097), 468 Boul Curé-Poirier O, Couche-Tard 1001

Laval

89 Rue Queen

Lennoxville

Longueuil

Mont-Saint-Hilaire

Lachine

Gatineau

Dorval

10 Rue Principale,

Châteauguay

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†Multiple ABMs decommissioned in the same location.

ABOUT COMMUNITY AND SMALL BUSINESS FINANCIAL EMPLOYEES IN DEBT BRANCHES THIS REPORT PHILANTHROPY SERVICES CANADA AND TAXES TAXES

ABMs installed* in Canada in 2021 cont...

Couche-Tard 373 Couche-Tard 301 Couche-Tard Esso 1193 1 Boul René-Lévesque E, 500 Rue Fleury E, 1555 Rue Saint-Denis, Montréal Montréal Montréal Couche-Tard 1175 Couche-Tard 1348 Couche-Tard 1165 5405 Boul Décarie. 1001 Rue Sherbrooke O 2010 Av Papineau, Montréal Local 160. Montréal Montréal Esso 1187 Couche-Tard 1186 Couche-Tard 1167 2160 Boul Décarie, 5500 Boul Décarie, Montréal Montréal 10433 Boul Pie-IX. Montréal Couche-Tard 1169 Couche-Tard 268 5700 Ch De La Côte-Saint-Luc. 2488 Boul Rosemont E, Couche-Tard 5030 10640 Boul Pie-IX, Montréal Montréal Montréal Couche-Tard 1152 Couche-Tard 354 Couche-Tard 1155 5800 Av Christophe-3585 Rue Hochelaga, 115 Boul Crémazie O, Montréal Colomb, Montréal Montréal Couche-Tard 368 Couche-Tard 357 3875 Rue Masson, Couche-Tard Esso 1164 1223 Rue Sainte-Catherine E, Montréal 5945 Rue Notre-Dame E, Montréal Montréal Couche-Tard Esso 1151 Couche-Tard 1208 4085 Rue Bélanger, Solar Uniquartier #2 1255 Rue Notre-Dame O, Montréal 5955 Boul Du Quartier, Montréal Montréal Couche-Tard Esso 1174 Couche-Tard 749 4110 Rue Sainte-Catherine E, Couche-Tard 274 1285 Boul De Maisonneuve O, Montréal 6240 Av Somerled, Montréal Montréal Couche-Tard 365 Couche-Tard 1185 4500 Rue Beaubien E, Couche-Tard 287

Couche-Tard 322 6386 Rue Sherbrooke E, Montréal Couche-Tard 230 6500 Boul Monk, Montréal Couche-Tard 1182 6500 Ch De La Côte-Saint-Luc, Montréal 660 Ste-Catherine # 3 660 Rue Sainte Catherine O. Montréal Couche-Tard 1171 6860 Rue Sherbrooke E, Montréal Couche-Tard Esso 1178 700 Rue Atwater, Montréal Couche-Tard Esso 1154 790 Boul Cremazie E, Montréal Couche-Tard 369 800 Rue Sauvé E, Montréal Couche-Tard 325 6300 Rue Sherbrooke O. 8275 Boul Saint-Laurent, Montréal

Couche-Tard 312 8545 Boul Saint-Michel, Montréal Couche-Tard 341 8755 Boul Pie-IX. Montréal Couche-Tard 378 888 Boul De Maisonneuve E, Montréal Couche-Tard 397 8950 Rue Sherbrooke E. Montréal Couche-Tard 1159 9255 Boul De L'Acadie. Montréal Couche-Tard Esso 1161 9600 Boul Maurice Duplessis Montréal Couche-Tard 1166 9777 Rue Papineau, Montréal Couche-Tard 630 3250 Boul Henri-Bourassa E. Montréal-Nord Couche-Tard 1997

6331 Boul Henri-Bourassa E,

Montréal-Nord

Couche-Tard 926 41, Boul Gérard-D.-Lévesque O Cp 817, Paspébiac Couche-Tard Esso 1172 12044 Rue Sherbrooke E. Pointe-Aux-Trembles Couche-Tard 313 12745 Rue Notre-Dame E. Pointe-Aux-Trembles Couche-Tard 219 1856 Boul Des Sources. Pointe-Claire Couche-Tard 958 56 Boul Du Portage-Des-Mousses, Port-Cartier Couche-Tard 961 60 Route 138, Port-Cartier Couche-Tard 581 183 Boul Baril O, Princeville Couche-Tard 513 355 Av Léonidas S. 1305 Boul Pie-XI N, Québec

Couche-Tard 502 14045 Boul Henri-Bourassa, Québec Couche-Tard 548 1970 Av Chauveau E, Québec Couche-Tard 588 490 Boul Raymond, Québec Couche-Tard 697 3614 Rue Queen (P.S. #5094), Rawdon Couche-Tard 183 1190 Boul Iberville, Repentigny Couche-Tard 180 445 Boul Lacombe (P.S. #5008), Repentigny Couche-Tard 1044 420 Ch De La Mairie. Local 190, Rigaud Couche-Tard 1322

Rimouski

Couche-Tard 1045 100 Autoroute 20, Local 190, Rivière-Beaudette Couche-Tard 1146 662 Route Bégin, Saint-Anselme Couche-Tard 415 2450 Boul Du Millénaire. Saint-Basile-Le-Grand Couche-Tard 1096 101 Boul Montarville, Saint-Bruno-De-Montarville Couche-Tard 484 520 Clairevue O, Saint-Bruno-De-Montarville Couche-Tard 1201 1095 Rue De La Visitation, Saint-Charles-Borromée Couche-Tard 725 155 Montée Saint-Régis, Saint-Constant Couche-Tard 1176 3 Rue Monchamp, Saint-Constant Couche-Tard 437

71 Rue Saint-Pierre,

Saint-Constant

Montréal

Montréal

1390 De L'Eglise Av,

Montréal

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ABOUT **BRANCHES** COMMUNITY AND SMALL BUSINESS FINANCIAL EMPLOYEES IN DEBT THIS REPORT CANADA AND PHILANTHROPY SERVICES FINANCING TAXES

ABMs installed* in Canada in 2021 cont...

Couche-Tard 156 207 Boul Industriel, Saint-Eustache

Couche-Tard 1079 802 Boul Arthur-Sauvé, Saint-Eustache

Couche-Tard 1195 3351 Boul Taschereau, Saint-Hubert

Couche-Tard 478 4960 Montée Saint-Hubert, Saint-Hubert

Couche-Tard 1177 5005 Boul Cousineau, Saint-Hubert

Couche-Tard 494 7161 Boul Cousineau. Saint-Hubert

Couche-Tard 435 120 Boul Du Séminaire N, Saint-Jean-Sur-Richelieu

Couche-Tard 487 940 Boul Du Séminaire N. Saint-Jean-Sur-Richelieu Couche-Tard Petro-Canada

10 Boul De La Salette, Saint-Jérôme

Couche-Tard 1043 1050 Autoroute Des Laurentides, Saint-Jérôme

Couche-Tard 654 401 Rue Saint-Georges, Saint-Jérôme

Couche-Tard 1198 390 Boul Sir-Wilfrid-Laurier. Saint-Lambert

Couche-Tard 1122 1315 Boul Alexis-Nihon, Saint-Laurent

Couche-Tard 1162 950 Boul Marcel-Laurin, Saint-Laurent

Couche-Tard Esso 213 585 Route De La Cité-Des-Jeunes,

Saint-Lazare

Couche-Tard 370 5959 Boul Robert. Saint-Léonard

Couche-Tard 1160 7635 Boul Lacordaire, Saint-Léonard

Couche-Tard 377 9155 Boul Viau, Saint-Léonard

Couche-Tard 1116 1145 Rang Saint-Édouard, Saint-Liboire

Couche-Tard 1138 2210 Av Du Marché, Saint-Lin-Laurentides

Couche-Tard 1083 994 Rue Saint-Isidore. Saint-Lin-Laurentides

Couche-Tard 671 955 Boul De Sainte-Adèle. Sainte-Adèle

Couche-Tard 215 56 Rue Sainte-Anne. Sainte-Anne-De-Bellevue

Couche-Tard 433 5540 Route 132, Sainte-Catherine

Couche-Tard Esso 1183 1911 Ch Du Fer-A-Cheval. Sainte-Julie

Couche-Tard 164 204 Rue Saint-Charles, Sainte-Thérèse

Couche-Tard 456 298 Ch Larocque, Salaberry-De-Valleyfield

Couche-Tard 1144 3170 Monseigneur-Langlois, Salaberry-De-Valleyfield

Couche-Tard 1099 395 Rue Des Érables, Local 110, Salaberry-De-Valleyfield

Couche-Tard 959 2121 Boul Laure, Sept-Îles

Couche-Tard Irving 732 2558 Rue Galt O, Sherbrooke

Couche-Tard 708 705 Boul Jacques-Cartier N, Sherbrooke

Couche-Tard #720 1100 Rang Saint-François, Terrebonne

Couche-Tard 521 4195 Boul Frontenac O, Thetford Mines

Couche-Tard 1143 380 Boul Thibault, Trois-Rivières

Couche-Tard 864 7710 Rue Notre-Dame O.

Trois-Rivières

Couche-Tard 485 65 Rue De L'Aqueduc, Varennes

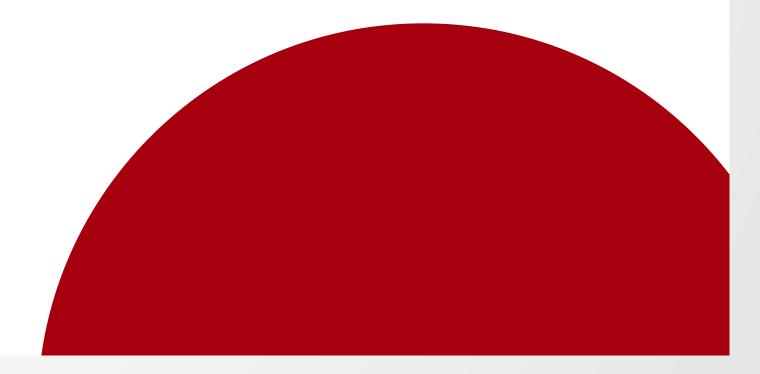
Couche-Tard 406 90 Rue Quévillon, Varennes

Couche-Tard 225 3890 Rue Wellington, Verdun

Couche-Tard 203 4460 Rue De Verdun, Verdun

Couche-Tard 1203 35 Boul Arthabaska E. Victoriaville

Couche-Tard 1129 9 Rue Des Roses, Victoriaville



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ABMs decommissioned* in Canada in 2021

ALBERTA

Scotia West Edmonton Mall #3030 8882-170 St, Edmonton

Galaxy Red Deer #357 37400 Hwy #2, Red Deer

Edmonton Main[†] 10050 Jasper Ave. Edmonton

Cineplex N. Edmonton 14231 137th Ave NW, Edmonton

Cineplex Manning T.C. 15531 37 St NW. Edmonton

Cineplex Westhills 165 Stewart Green SW, Calgary

Cineplex BNS Rec Room 1725 99 St NW, Edmonton

Galaxy Sherwood Park 2020 Sherwood Dr. Sherwood Park

7-Eleven 2936 Radcliffe Dr SE, Calgary

BNS Cineplex East Hills 305 East Hills Blvd SE, Calgary

Galaxy Medicine Hat 3292 Dunmore Rd SE. Medicine Hat

2555 32nd St NE #400,

Calgary 7-Eleven 50 3rd Ave SW. High River

7-Eleven 580 Acadia Dr SE,

7-Eleven

Calgary

Sunridge Spectrum 3142

7-Eleven

541 13 St N, Lethbridge

Calgary

Cineplex Windermere 6151 Currents Dr NW, Edmonton

6303 Bowness Rd NW,

Scotiabank Theatre Chinook 6455 Macleod Trail SW,

7-Eleven 6819 83rd St.

Edmonton

Edmonton

Calgary

Wagner Road 8509 Wagner Rd,

Rec Room Deerfoot #1 90164 Ave NE,

Calgary

7-Eleven 9104 82 Ave NW. Edmonton

Cineplex Iron Mills 261055 Cross Iron Blvd Unit 528,

Rockyview The Rec Room West

Edmonton 8882 170 St NW Unit M325, Edmonton

BRITISH COLUMBIA

Colossus- Langley 1405 20090 91A Ave. Langley

Lynn Valley[†] 1246 Lynn Valley Rd, North Vancouver

7-Eleven #37884 1398 W Broadway, Vancouver

Galaxy Cinemas Nanaimo 213-4750 Rutherford Rd, Nanaimo

Cineplex Park Royal Shopping Centre 3000 Park Royal S, West Vancouver

Cineplex Abbotsford 3122 Mt Lehman Rd Unit J200, Abbotsford

Silvercity Victoria 3130 Trilicum Rd, Victoria

Lytton Branch 421 Main St, Lytton

BNS Cineplex Cinemas 452 SW Marine Dr. Vancouver

Silvercity Metropolis 14 4700 Kingsway Ave, Burnaby

7-Eleven 556 Abbott St. Vancouver

Cineplex Aberdeen Mall 700-1320 West Trans Canada Hwy, Kamloops

Pemberton Branch[†] 7433 Prospect St, Pemberton

7-Eleven 7986 120th St, Surrey

7-Eleven 8080 Williams Rd.

Richmond

Cineplex International 88 W Pender St 3rd Floor, Vancouver

Cineplex Odeon Westshore 900 2945 Jacklin Rd.

Scotiabank Theatre Vancouver 900 Burrard St, Vancouver

New Glenpark Village 1940 Kane Rd Unit 108, Kelowna

Galaxy Chilliwack 8249 Eagle Landing Pkwy Unit 226, Chilliwack

MANITOBA

7-Eleven 1131 Nairn Ave. Winnipeg

Winnipegosis Branch 1450 Main St. South Winnipeg

Silvercity St Vital 2402 160-1255 St Mary's Rd, Winnipeg

Cineplex Mcgillivray 2190 Mcgillivray Blvd, Winnipeg

7-Eleven 627 Ellice Ave, Winnipeg

Windsor Park Shopping Centre[†] 664 Elizabeth Rd, Winnipeg

Silvercity Polo Park 817 St James St, Winnipeg

NEW FOUNDLAND AND LABRADOR

Avalon Mall Rec Room 48 Kenmount Rd Unit 2210, St. John's

Cineplex Cinemas Avalon M 48 Kenmount Rd, St. John's

NEW BRUNSWICK

Cineplex Cinemas Trinity 125 Trinity Dr, Moncton

Cineplex Fredericton 1381 Regent St, Fredericton

Cineplex Saint John 175 Mcallister Dr, Saint John

Cineplex Miramichi 2480 King George Hwy, Miramichi

Saint Stephen #3 35 Milltown Blvd, Saint Stephen

Cineplex Cinemas Dieppe 499 Paul St, Dieppe

NOVA SCOTIA

Cineplex Yarmouth 136 Starrs Rd, Yarmouth

Cineplex Cinemas Dartmouth 145 Shubie Dr. Dartmouth

Cineplex Cinemas Bayer's Lake 190 Chain Lake Dr, Halifax

Cineplex Cinemas Truro 20 Treaty Trail, Truro

Cineplex Cinemas Sydney 325 Prince St, Sydney

^{*} The above information only captures net de-installations thus, if an ABM was installed and de-installed or vice-versa in the same location during the fiscal year, that information is not included in the above reporting. Similarly if a location had three old ABMs de -installed and two new ABMs installed, the above report will only include the one net ABM de-installed.

[†]Multiple ABMs decommissioned in the same location.

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ABMs decommissioned* in Canada in 2021 cont...

Cineplex Parklane 5657 Spring Garden Rd, Halifax

Cineplex New Minas 8944 Commercial St. New Minas

ONTARIO

Victoria Street[†] 1 Victoria St S Unit 2, Kitchener

Yonge and Dundas 24 10 Dundas St E, Toronto

Square 1 Rec Room 100 City Centre Dr Unit 1-70, Mississauga

Pape and Gowan[†] 1002 Pape Ave, Toronto

Galaxy Owen Sound 1020 10th St W, Owen Sound

Queensway 7260 1025 The Queensway, Etobicoke

Queensway and Islington † 1037 The Queensway, Etobicoke

Courtney Park 16 110 Courtney Park Dr, Mississauga

Galaxy Cinemas Milton 1175 Maple Ave, Milton

Cineplex Don Mills 12 Marie Labette Rd Unit B, Toronto

Silvercity Burlington Cinemas 1250 Brant St,

Burlington

Cineplex Odeon Barrhaven 131 Riocan Ave. Barrhaven

Galaxy Cinemas Cornwall 1325 Second St E, Cornwall

Cineplex Oshawa 1351 Grandview St N, Oshawa

BNS Cineplex Pickering 1355 Kingston Rd,

Pickering Galaxy Sarnia

1380 London Rd, Sarnia

Galaxy Belleville 160 Bell Blvd, Belleville

BNS Colossus Toronto 1651 Queen St E. Toronto

Masonville Rec Room 1680 Richmond St.

London

London

Silvercity London 7422 1680 Richmond St.

BNS Cineplex Markham VIP 179 Enterprise Blvd Suite 219,

Markham Silvercity Newmarket 740 18151 Yonge St,

East Gwillimbury 1940 Eglinton Avenue East 1940 Eglinton Ave E, Scarborough

Cineplex Cinemas Kitchener 225 Fairway Rd S, Kitchener

BNS Cineplex 19683 Seton Cr SE. Burlington

Winston Churchill 24 2081 Winston Park Dr. Oakville

Vanier[†] 211 Montreal Rd. Ottawa

Eglinton Town Centre 725 22 Lebovic Ave, Scarborough

Ottawa

Ottawa

Toronto

Cineplex Odeon South Keys 2214 Bank St,

Silvercity Yonge and Eglinton 2300 Yonge St,

Toronto 7-Eleven

2330 Battleford Rd, Mississauga Silvercity Gloucester 74

Mississauga 2385 City Park Dr,

Cineplex Ajax 248 Kingston Rd, Ajax

BNS Rec Room Roundhouse Ottawa 255 Bremner Blvd,

Coliseum Ottawa 7424 3090 Carling Ave, Ottawa

Scotiabank Theatre Toronto 259 Richmond St W,

Toronto

Matheson Complex 2660 Matheson Blvd E

2nd Floor, Mississauga

Galaxy Sault Ste. Marie 293 Bay St, Sault Ste. Marie

Coliseum -Scarborough 740 300 Borough Dr Unit 765, Scarborough

Galaxy North Bay 300 Lakeshore Dr, North Bay

Coliseum Mississauga 742 309 Rathburn Rd W.

Cineplex Odeon Devonshire 3100 Howard Ave, Windsor

BNS Cineplex Lansdowne 325 Marche Way Unit 107,

Galaxy Peterborough 320 Water St,

Holiday Inn† 327 Ontario St. St. Catharines

Peterborough

Silvercity Yorkdale 7406 3401 Dufferin St. North York

Silvercity Oakville 3531 Wyecroft Rd, Oakville

Silvercity Sudbury 7429 355 Barrydowne Rd, Sudbury

Spadina and Lonsdale 416 Spadina Rd, Toronto

Stone Road Mall[†] 435 Stone Rd W. Guelph

Galaxy Cinemas Guelph 485 Woodlawn Rd W, Guelph

Silvercity Windsor 7431 4611 Walker Rd, Windsor

Silvercity Brampton 7411 50 Great Lakes Dr. Brampton

Cineplex North Barrie 507 Cundles Rd E,

Barrie

Cineplex Odeon Varsity City 55 Bloor St W.

Toronto

Galaxy Waterloo 550 King St N, Waterloo

Galaxy Collingwood 6 Mountain Rd. Collingwood

Cineplex Gardiner's Road 626 Gardiner's Rd,

Kingston

Convention Centre 6815 Stanley Ave, Niagara Falls

Galaxy Barrie 72 Commerce Park Dr,

Barrie

Cineplex Odeon Westmount 755 Wonderland Rd S. London

Cineplex Niagara Square 7555 Montrose Rd.

Niagara Falls Galaxy Chatham

760 St Clair St, Chatham

Cineplex Morningside 785 Milner Ave, Scarborough

Silvercity Hamilton Cinemas 795 Paramount Dr. Stoney Creek

Galaxy Orangeville 85 Fifth Ave, Orangeville

Silvercity Thunder Bay 7 850 North May St, Thunder Bay

Silvercity Richmond Hill 8725 Yonge St,

Galaxy Midland

Richmond Hill

9226 County Rd 93, RR #2, Box #52, Midland

Brookdale Mall

960-17 Brookdale Ave N.

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²⁰²¹ PUBLIC ACCOUNTABILITY STATEMENT

ABOUT **BRANCHES** COMMUNITY AND FINANCIAL EMPLOYEES IN DEBT SMALL BUSINESS THIS REPORT PHILANTHROPY SERVICES CANADA AND FINANCING TAXES

ABMs decommissioned* in Canada in 2021 cont...

PRINCE EDWARD ISLAND

Cineplex Charlottetown 670 University Ave, West Royalty

QUÉBEC

Silvercity Star Cite Hull 115 Boul Du Plateau, Hull

Cineplex Sainte-Foy 1200 Boul Duplessis, Sainte-Foy

Couche-Tard Bdct0407 1221 Ch Chambly, Longueuil

Couche-Tard Bdct0909 170 Rue Des Champs-Élysées, Saguenay

Couche-Tard 328 2015 Rue Rachel E, Montréal

Colossus Laval 9408 2800 Av Du Cosmodôme, Laval

Colisée Kirkland 9407 3200 Rue Jean Yves, Kirkland

Provi-Soir Bdps0403 333 Av Du Président-Kennedy, Montréal

660 Sainte-Catherine # 3 660 Rue Sainte-Catherine O, Montréal

Cineplex Beauport 825 Rue Clémenceau, Beauport

Cineplex Odeon Brossard C 9350 Boul Leduc, Brossard

Scotiabank Theatre Montréal 977 Rue Sainte-Catherine O, Montréal

SASKATCHEWAN

Galaxy Prince Albert 2995 2nd Ave W Unit 1C, Prince Albert

Galaxy Cinemas Saskatoon 347 2nd Ave, Saskatoon

Galaxy Regina 420 Mccarthy Blvd N Unit 26, Regina

YUKON

Whitehorse[†] 212 Main St, Whitehorse

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